**EMP/SLF 2014** 



# **KNOW THE BASICS**

#### **MAJOR HURRICANE:**

The Mayor may declare a mandatory evacuation. Everyone must leave the city. Plan early and leave with family, friends, or neighbors. City officials will tell you when it is safe to come back.

#### **CITY ASSISTED EVACUATION:**

If you don't have a way to leave New Orleans during a mandatory evacuation, you can go to an Evacuspot. Buses will take you from Evacuspots to a shelter. Call 311 to find your Evacuspot.

### **TROPICAL STORM OR MINOR HURRICANE:**

The Mayor might NOT declare a mandatory evacuation. You have two ways to stay safe:

- 1) Leave the city with family, friends, or neighbors.
- Stay inside your house until City officials tell you it is safe to go outside. Close your doors and windows.

#### **SPECIAL NEEDS REGISTRY:**

If you cannot walk or have special medical needs, sign up for the Special Needs Registry. Call 311 to sign up.

LISTEN TO TV AND RADIO NEWS FOR UPDATES ON WHAT YOU SHOULD DO.

# PREPARE YOUR LIVING FACILITY

- Have residents who cannot use the stairs live on the ground floor so they can get out of the building if the elevators do not work.
- During a mandatory evacuation, all living facilities must shut down.
- Before closing for a hurricane, prepare your building and know how to reach your staff after the storm.
- If there is not a mandatory evacuation, you should stay open.
- If your facility is going to close or change what you do, please tell your residents and tell the New Orleans Health Department (504-658-2538).
- Explain your emergency plan so all residents understand it.

### PREPARE YOUR RESIDENTS

- Tell your residents to store 3 gallons of water per person and enough food for 3 days.
- Explain to residents how the generator works for the building. Make sure they know if the elevators, lights, and air conditioning will work.
- Help your residents make emergency plans. Make sure their plans include:
  - -How they will leave New Orleans if there is a mandatory evacuation
  - -Contact information for a friend or family member who lives outside of New Orleans
  - -A copy of all important medical records and prescriptions

## VISIT ready.nola.gov

- Learn more about evacuations and sheltering in place.
- Sign up for emergency alerts.
- Register for re-entry placards.
- · Order hurricane season brochures.
- Enroll your clients in the Special Needs Registry.

**NOLA** 

READY